QES Suicide Surveillance System

Summary

The QES Suicide Surveillance system, initially developed in partnership with Thrive LDN and South Yorkshire, enables multi-agency collaboration to understand, derive lessons from, and take action to reduce suicides. The range of information inputted into the system by multi-agency partners at a local level (i.e. police, ambulance, mental health services) facilitates the tying together of a series of small details to provide one comprehensive view of circumstances surrounding a suspected or attempted suicide.

This collection of real-time information from partners is essential in the ability to learn from, and react to, emerging patterns and trends in suicide. This ultimately delivers the integral and unique opportunity to identify risk factors and prevent further tragedies on a local, regional and national level.

The QES Suicide Surveillance system has been designed by our clients, with user experience and reporting in mind, to make a leap forwards towards achieving a zero-suicide ambition.

Feature Overview

Below is a brief overview of some of the Suicide Surveillance features:

- **An easy to navigate, intuitive system** including user-friendly interface, compatibility across multiple devices, locally configured user permissions, duplication checks and more

- **Submission, sudden death and enquiry forms** are securely completed by multi-agency partners on the system, and determine the demographics, characteristics and personal circumstances of an individual to facilitate learning and implement changes to reduce the rate of suicides

- **Automatic consolidation** of the enquiry form combines all multi-agency input to produce a comprehensive view of circumstances in one centralised location

- **Automatic notifications** are triggered throughout the process; local authority users receive daily alerts notifying of newly reported suicides, and instant alerts are sent to multi-agency partners requesting they complete their enquiry forms detailing their involvement with the individual

- **Case linking feature** ties together connected cases, highlighting common themes in individuals with a mutual link or who may have been known to one another. This helps to identify patterns and recognise the knock-on effect, providing key insight into where preventative measures are required, particularly in the importance of postvention support

- **Postvention and bereavement support** is made more effective due to the system identifying family/friends of an individual, and any witnesses to an incident, who may require support going forward

- **Interactive reporting dashboard** provides instant access to extensive real-time data including heat and marker maps for location, pie and bar charts for demographics (e.g. age, gender, sexual orientation, marital status, etc) and extract reports for additional reporting requirements. This enables local authorities to identify, and react to, emerging trends and patterns instantly

- **Secure and GDPR compliant** with two-factor authentication code, no sensitive data leaving the system, and multiple user roles ensuring information is only seen by those with granted access permissions

If you would like further information or to arrange a demonstration of our system, please email info@qes-online.com or call on 01454 269576.